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BOOKING FORM - please complete ALL sections						
Title		First name		Surname		Date of birth
CONTACT ADDRESS (to which all postal correspondence will be sent):						
Address Line 1:						
Address Line 2:						
Town/City:						
Postcode:						
Telephone: Email:						
I am happy to receive documentation via email where possible (tick one): YES 🗌 NO 🗌						
Departure		Tour Name	Number	Room Type (tick one)		
Date 1 <sup>st</sup> May 2020		Leamington	of Nights	Double (sole)	Double (	shared) Twin
		`Largely Ludwig' Festival	4	If you are travelling alone and would be inter sharing please tick here		would be interested in
PICKUP POINT (PLEASE TICK ONE):						
Preston Ormskirk Liverpool Bromborough Chester Knutsford Make own way						
<b>INSURANCE:</b> It is NOT a condition of UK trips that you have insurance but we do ask that you consider the costs to you (as						
detailed in cancellation charges) should you have to cancel at short notice.						
<b>ANY SPECIAL REQUESTS?</b> (Special diet or walking difficulties?)						
DEPOSIT PAYMENT DUE			Cheques should be made		Total amo	ount enclosed
£250.00 per person			payable to `Maestro Tour Management Ltd.'		£	
PAYMENTS BY CARD OR BANK TRANSFER						
If you wish to pay by credit or debit card please call the office on 0800 678 5747 and we will take the information from you securely or, if you prefer to pay by bank transfer, we will provide account details.						
DECLARATION IMPORTANT! I confirm that I have received and read the Booking Conditions overleaf for this tour and accept them on behalf of all those named above.						
SIGNED:			DATED:			

# **Maestro Booking Conditions**

We want to be sure that you are aware of the Booking Conditions and in particular the charges involved in the event that you have to cancel your holiday. Please read the following carefully:

Cancellations must be made by telephone (0800 678 5747) and confirmed the same day in writing to <u>tours@maestrotouring.com</u>, or by post and sent by recorded or registered delivery to our office at 11 Seymour Terrace, Seymour Street Liverpool, L3 5PE.

# Should you need to cancel or make any alterations to your arrangements once your deposit has been accepted then the following scale of charges will apply:

Cancellations made from booking date 57 days or more prior: Loss of deposit plus any pre-purchased performance tickets.

Cancellation 56 – 31 days prior to departure: 50% of the total holiday cost plus any pre-purchased performance tickets.

Cancellation 30 – 15 days prior to departure: 75% of the total holiday cost plus any pre-purchased performance tickets.

Cancellation less than 14 days prior to departure or inability to travel on day of departure: 100% of the total holiday cost plus any pre-purchased performance tickets.

If you have to leave a tour for any reason once it has commenced no refund can be made for any unused hotel, sightseeing, concert tickets, meals or other prepaid services.

## Alterations:

If you need to alter your plans this will be treated as a cancellation. Minor alternations may be possible 57 days or more prior to departure for an administration fee of £50, plus any change fees or tax differences as imposed by our suppliers.

Changes to the cast or music programme:

In the event that an included opera or concert is cancelled or a member of the cast of a particular opera or concert is unable to perform or is replaced for any reason, Maestro Tour Management Ltd. cannot be held responsible for this change. However, in the event that the opera or concert is cancelled completely, the face value of the tickets will be refunded.

# Transfer of Booking:

If you are unavoidably prevented from proceeding with your holiday you may, subject to 57 days or more advance notice from the departure date, transfer your booking to another person. We will charge an administration fee of £50 plus any charges or change fees imposed by our suppliers.

## Contract Point:

A binding contract (subject to the jurisdiction of the English courts) will come into force between us at the time we send you our confirmation invoice and until issued we shall be under no liability whatsoever. If we cannot confirm your booking we will return your deposit to you within 28 days of receipt.

## Insurance:

It is NOT a condition of UK trips that you have insurance but we do ask that you consider the costs to you (as detailed in cancellation charges above) should you have to cancel at short notice. Any pre-existing medical conditions, waiting list situations and ALL guests aged 65 or over must complete Medical Screening in order for the Insurance to be valid.