



MAESTRO!
TOUR MANAGEMENT



BOOKING FORM - please complete **ALL** sections

Title	First name	Surname	Date of birth

CONTACT ADDRESS (to which all postal correspondence will be sent):

Address Line 1:

Address Line 2:

Town/City:

Postcode:

telephone:

email address:

I am happy to receive documentation via email where possible (tick one): **YES** / **NO**

DEPARTURE DATE	TOUR NAME	DURATION	ROOM TYPE (please indicate preference)		
			TWIN	/DOUBLE	/DOUBLE(SOLE USE)
31 January 2020	Beethoven 250 London	3 nights	If travelling alone, would you be interested in sharing? YES / NO		

DEPARTURE POINT (PLEASE TICK ONE):

Liverpool / Runcorn / Preston / Wigan

Warrington / Chester / Crewe / Other (please contact us)

Make own way? (tick one) **YES** / **NO** If yes, £80 reduction per person from balance

Senior rail card? (tick one) **YES** / **NO** If yes, £30 reduction per person from balance

INSURANCE

This is not compulsory for UK holidays but please remember that if you have to cancel you will lose your deposit and possibly 100% - please see booking conditions printed overleaf.

Insurance company & policy number:

If you wish to arrange insurance for this holiday please call us on 0800 678 5747 and we will put you in touch with an FSA authorised provider.

ANY SPECIAL REQUESTS

Special Diet or Walking difficulties etc?

DEPOSIT DUE	Cheques should be made payable to	TOTAL AMOUNT ENCLOSED
£250 per person	'Maestro Tour Management Ltd'	£

PAYMENTS BY CARD

For security reasons and GDPR, if you wish to pay by credit or debit card, please call Stacey Friend or Cat Trotter at the office on 0800 678 5747 and they will take the information from you securely.

DECLARATION IMPORTANT!: I confirm that I have received and read the Booking Conditions for this tour and accept them on behalf of all those named above.

SIGNED:

DATED:

Maestro Booking Conditions

We want to be sure that you are aware of the Booking Conditions and in particular the charges involved in the event that you have to cancel your holiday. Please read the following carefully:

Should you need to cancel or make any alterations to your arrangements once your deposit has been accepted then the following scale of charges will apply:

Cancellations must be made by telephone (0800 678 5747) and confirmed the same day in writing and sent by recorded or registered delivery to our office at 11 Seymour Terrace, Seymour Street, Liverpool, L3 5PE.

Should you have to cancel your holiday the following scale of charges will apply:

Cancellations made more than 56 days prior to departure: Loss of deposit and any pre-purchased performance tickets.

Cancellation 55 – 31 days prior to departure: 50% of the total holiday cost plus any pre-purchased performance tickets.

Cancellation 30 – 15 days prior to departure: 75% of the total holiday cost plus any pre-purchased performance tickets.

Cancellation 14 days or less before departure or inability to travel on day of departure: 100% of the total holiday cost plus any pre-purchased performance tickets. If you have to leave a tour for any reason once it has commenced no refund can be made for any unused hotel, sightseeing, concert tickets, meals or other prepaid services.

Alterations:

If you need to alter your plans this will be treated as a cancellation. Minor alternations may be possible (e.g. departure airport) more than 56 days prior to departure for an administration fee of £50.

Changes to the cast or music programme:

In the event that an included opera or concert is cancelled or a member of the cast of a particular Opera or Concert is unable to perform or is replaced for any reason, Maestro Tour Management Ltd cannot be held responsible for this change. However in the event that the Opera or Concert is cancelled completely the face value of the tickets will be refunded.

Transfer of Booking:

If you are unavoidably prevented from proceeding with your holiday you may, subject to at least 45 days advance notice from the departure date, transfer your booking to another person. We will charge an administration fee of £50 plus any cancellation charges imposed by our suppliers.

Contract Point:

A binding contract (subject to the jurisdiction of the English courts) will come into force between us at the time we send you our Confirmation Invoice and until issued we shall be under no liability whatsoever. If we cannot confirm your booking we will return your deposit to you within 28 days of receipt.

Insurance:

It is NOT a condition of UK trips that you have insurance but we do ask that you consider the costs to you (as detailed in cancellation charges above) should you have to cancel at short notice. Any pre-existing medical conditions, waiting list situations and ALL guests aged 65 or over must complete Medical Screening in order for the Insurance to be valid.

Passports & Visas:

Valid Passports are required for all travellers. If you hold anything other than a British Passport you may need a Visa for your destination. Please advise us before making your booking