



Maestro Tour Management Ltd hold ATOL Licence 9141 – your guarantee of financial protection

BOOKING FORM - please complete ALL sections						
Title Passport first nar		sport first name	ne Passport surname		Date of birth	Passport No, Start & Expiry
CONTACT ADDRESS (to which all postal correspondence will be sent):						
Address Line 1:						
Address Line 2:						
Town/City:						
Postcode:						
telephone: email address:						
I am happy to receive documentation via email where possible (tick one): YES /NO						
ROOM TYPE (p				ROOM TYPE (p	olease indicate preference)	
Departure date		Tour Name	No. of	SINGLE DOUBLE/TWIN DOUBLE (SOLE USE)		
			Nights	Upgrade to room with balcony or panoramic window?		
YES /NO						
22 August 2020		Schubertiade	7	If travelling alone, would you be interested in sharing?  YES /NO /		
Departure Airport (please tick one): Manchester / Heathrow / Gatwick / Birmingham						
5 included tickets (tick 5):						
22 <sup>nd</sup> @8pm [		23 <sup>rd</sup> @1:		23 <sup>rd</sup> @8pm		
26 <sup>th</sup> @4pm					pm	
Additional tickets @£80 per person per performance?						
22 <sup>nd</sup> @8pm [		23 <sup>rd</sup> @11am		23 <sup>rd</sup> @8pm		
26 <sup>th</sup> @4pm						
<b>INSURANCE</b> : It's imperative that you're properly covered in case of cancellation or curtailment due to an insured reason. If you don't have annual cover you must take out a suitable policy and give us the details.						
Insurance company		ompany	If you wish to arrange insurance for			ANY SPECIAL REQUESTS
& policy nui				oliday please call us on 0800 5747 and we will put you in touch		Special diet or walking difficulties?
				an FSA authorised provider.		
DEPOSIT DUE:			Cheques	should be made	payable to	TOTAL AMOUNT ENCLOSED
£900 per person			`Maestr	o Tour Manager	nent Ltd'	£
If you wish to pay by credit or debit card, please call the office on 0800 678 5747 and we will take the information from you securely.						
DECLARATION IMPORTANT!: I confirm that I have received and read the Fact Sheet & Booking Conditions for this tour and accept them on behalf of all those named above						
SIGNE	D:		DATED:			

### **Maestro Booking Conditions**

We want to be sure that you are aware of the Booking Conditions and in particular the charges involved in the event that you have to cancel your holiday. Please read the following carefully:

Should you need to cancel or make any alterations to your arrangements once your deposit has been accepted then the following scale of charges will apply:

Cancellations must be made by telephone (0800 678 5747) and confirmed the same day in writing and sent by recorded or registered delivery to our office at 11 Seymour Terrace, Seymour street Liverpool, L3 5PE.

# Should you have to cancel your holiday the following scale of charges will apply:

Cancellations made from booking date: In the event that you have to cancel we will try and resell the entire package but otherwise we can only return your tickets to the Schubertiade for resale but we will not know what has and has not been sold until after the festival has concluded so any refund of resold tickets will occur in September. Any refund of tickets will be less 25% to cover the Schubertiade fees and handling charges.

#### Alterations:

If you need to alter your plans this will be treated as a cancellation. Minor alternations may be possible (e.g. departure airport) more than 56 days prior to departure for an administration fee of £50.

### Changes to the cast or music programme:

In the event that an included opera or concert is cancelled or a member of the cast of a particular Opera or Concert is unable to perform or is replaced for any reason, Maestro Tour Management Ltd cannot be held responsible for this change. However in the event that the Opera or Concert is cancelled completely the face value of the tickets will be refunded.

### Transfer of Booking:

If you are unavoidably prevented from proceeding with your holiday you may, subject to at least 56 days advance notice from the departure date, transfer your booking to another person. We will charge an administration fee of £50 plus any cancellation charges imposed by our suppliers.

### Contract Point:

A binding contract (subject to the jurisdiction of the English courts) will come into force between us at the time we send you our Confirmation Invoice and until issued we shall be under no liability whatsoever. If we cannot confirm your booking we will return your deposit to you within 28 days of receipt.

# Insurance:

It is a condition of our Booking acceptance that you must have adequate insurance cover for the holiday to be undertaken. Because of new FSA regulations Maestro no longer sell insurance but we will send you a list of reputable providers if requested. We will require details of your insurance policy within 7 days of receiving your booking form. All EU based travellers should have a valid European Health Insurance Card (EHIC) regardless of other insurance. To obtain your EHIC free of charge please go to <a href="https://www.ehic.org.uk">https://www.ehic.org.uk</a>

## Passports & Visas:

Valid Passports are required for all travellers. If you hold anything other than a British Passport you may need a Visa for your destination. Please advise us before making your booking